



SOUTHINGTON RESIDENTS

PLEASE HELP US SAVE MONEY AND ELIMINATE SEWAGE BACKUPS IN YOUR NEIGHBORHOOD

Your help is needed! A door-to-door survey of properties connected to the town's sewer system is set to begin in the coming days at targeted homes throughout the neighborhood. It's important that officials conducting these inspections are able to enter your home or business and locate sources of groundwater and rainwater entering the sanitary sewer system.

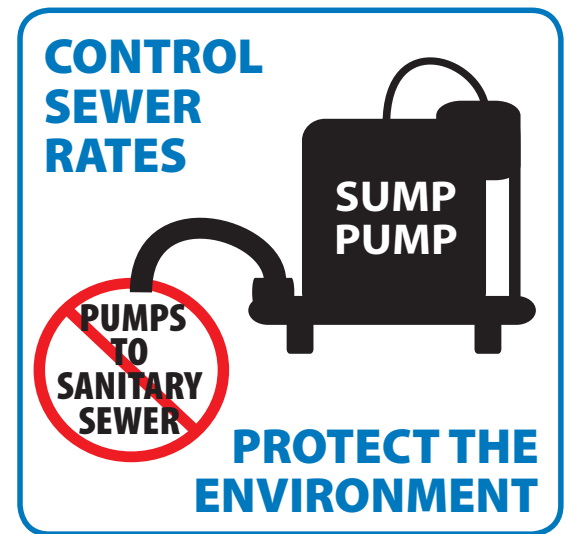
The ultimate goal of the survey is to save residents money and eliminate the problem of sewage backup. **This affects all of us.**

By assisting the town in finding sources of rainwater or groundwater entering the sanitary sewer system – including roofs leaders, catch basins, driveway drains and sump pumps – we will be able to eliminate the overloading of our system's capacity.

The survey will take 15 to 20 minutes. It will be conducted by field engineers from CDM/SDE, the consulting firm hired by the town, who will wear identification. The Police Department has been notified that these inspections will be taking place, in addition to town officials.

It's in everyone's best interest to help prevent sewage backups into homes or other buildings, and ensure that sewage is effectively treated.

Appointments may be scheduled by calling 877.207.5897 and pressing "6"



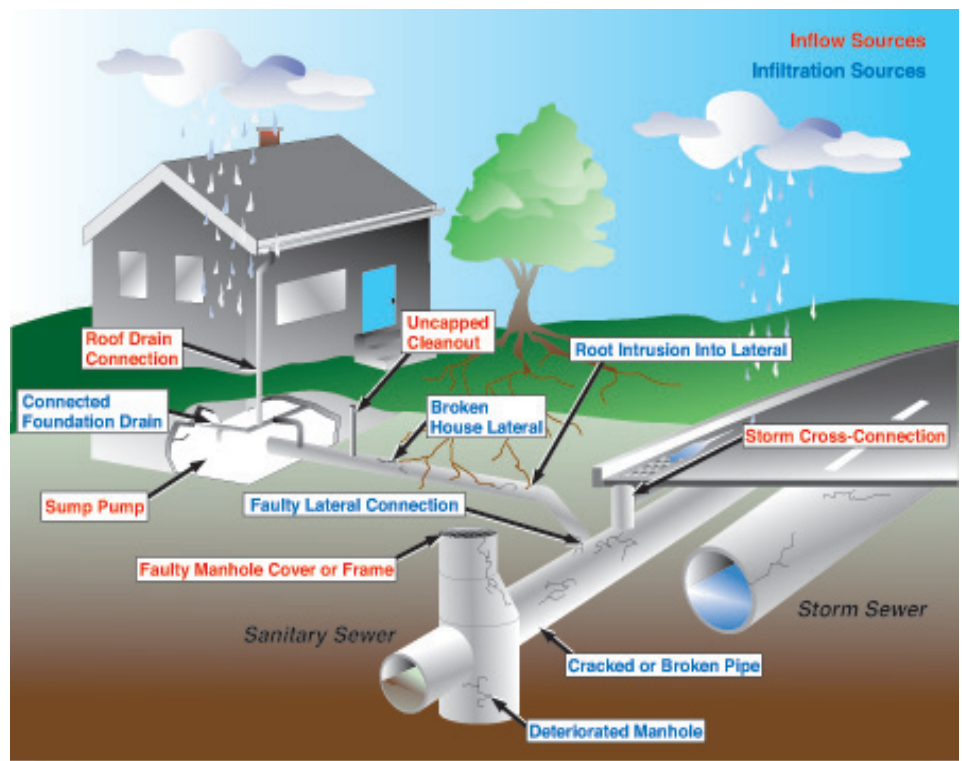
Reducing Sewer Costs by Controlling Infiltration and Inflow

Inflow:

Stormwater that enters the sewer system from catch basins, roof downspouts and basement sump pumps.

Infiltration:

Groundwater that enters the sewer system through broken or defective pipes and manholes.



Infiltration and Inflow (I/I) is extraneous flow that enters the sewer system through damaged and defective pipe, and improper connections. The Town of Southington will be taking steps to control I/I and provide better and less expensive sewer service.

Why is I/I Control Important?

Excessive I/I can cause many problems in the sewer system. Although most sewers are designed to carry some I/I, excessive quantities can overwhelm pipes and cause overflows of untreated sewage into the environment and backups into private homes. Sewer system users must also pay to pump and treat this clean water once it enters the sewer system. The Town will be conducting a study to determine how to cost-effectively reduce I/I and meet new, more stringent permit requirements of the CT DEP. As these improvements are implemented sewer costs will increase.

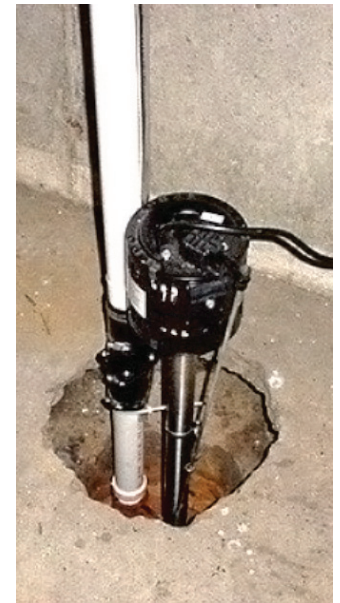


How the Sewer System Works

Sewage from homes and businesses enters the sewer system from building connections. Sewers and pumping stations transport the wastewater to the Town's wastewater treatment facility. The Town then treats the sewage and discharges the treated effluent to the Quinnipiac River.

Private Inflow Sources

Inflow from private sources such as sump pumps and downspouts can have a significant impact on the sewer system. During a rain event these sources discharge large volumes of clean water to the sewer and can quickly overwhelm the system resulting in overflow to the environment or backups into homes. It only takes a few sump pumps to cause major problems in the sewer system.



Sump pump

You can help!

- Contact the DPW if you believe you have a private inflow source. [860.276.6231](tel:860.276.6231)
- Remove sump pump and downspout discharges from the sewer system.
- Report backups and overflows to the DPW to help identify sewer system problem areas.