

CHESHIRE, MERIDEN, SOUTHLINGTON CABLE ADVISORY COUNCIL
MINUTES OF SEPTEMBER 20, 2017
COX COMMUNICATIONS, CHESHIRE CT

MEMBERS PRESENT: Mike Solimine, Rosalie Fountain, Sandra Brunoli, Adam Grippo, Karen Roesler, and Cox Communications representative, Peter Talbot.

Members Excused: Susan Moore, Richard Kiewlen, Henry Chase

Call to Order: President Adam Grippo called the meeting to order at 6:37 p.m.

Roll Call: Secretary Karen Roesler called the roll and a quorum was determined.

Approval of the minutes: On a motion by Rosalie F. and a second by Sandra B. the minutes from the May 17, 2017 meeting were approved unanimously.

Treasurer's Report: Mike S. reported that the balance is \$529.04 after May's yearend dinner and Kathy Doherty's last stipend. Peter Talbot reported that the current year annual stipend of \$2,000 is being processed. The report was accepted as presented.

Communications from the Public: Peter reported that he followed up on a complaint and sent a gift card to a customer who received an inaccurate bill. Rosalie was contacted by a Windsor Locks customer about a problem. She passed the problem along and it was resolved.

Communications By mail: Adam G. did not check the P.O. Box located at the Meriden Post Office. He will give the key to Karen R. who can easily get to the post office from her work.

Old Business: Peter T. reported that the effort to disband advisory councils died in the 2016 State legislative session. He will contact the representative from Glastonbury to see if it can be reintroduced in the 2018 session.

New Business: Cox representative, Peter T. reported that Cox has had no price increases or substantial changes since last year. Adam G. asked about data caps. Peter T. responded that Data Usage Billing (DUB) allows for 1 Terabyte/month of data. Customers are charged for usage exceeding that limit. Warnings are given as the limit is approaching. Only about 4% of customers exceed the limit. Cox does not throttle access when limit is exceeded. Customers can check their usage online.

Adjournment: The meeting was adjourned at 6:53 p.m.

Respectfully submitted,
Karen Roesler
CAC Secretary