

CHESHIRE/MERIDEN/SOUTHINGTON  
Cable Advisory Council Meeting  
Cox Communications  
1701 Highland Ave. # 6, Cheshire, CT 06410  
November 14, 2018  
6:30 p.m.

AGENDA

Call to Order and Roll Call

Acceptance of the Minutes from the October 17, 2018 Meeting

Treasurer's Report

Communication from the Public:

Communication by Mail:

Old Business

- Allocation of CCAC funds
- Public notifications of meetings

New Business

- Cox telephone upgrade switches to internet protocol. The offer comes with a subtle threat to customer of a loss of service if this is not done. Installation involves a modem runs off of AC line.
- Cox offering modem upgrade. Letter offers only states it is for customers benefit to get all the speed. Is there more to it than that?
- Problem of customers wanting to pay bills or requesting service at this facility.
- Discussion of live telecast. Will require a telephone for customers to ask questions about Cox analog or digital services. Peter would definitely be needed for service questions.
- Recommendation for Cox to have a public phone-in show to provide solutions for cable, internet and telephone technical problems.
- Discussion of further need of the CCAC? Vote on abolishing this committee. Should a letter be sent to state legislators of Meriden, Southington and Cheshire?

Adjournment