

CHESHIRE, MERIDEN, SOUTHLINGTON CABLE ADVISORY COUNCIL
MINUTES OF NOVEMBER 20, 2019
JOHN WEISCHEL MUNICIPAL CENTER
200 NORTH MAIN ST. SOUTHLINGTON , CT

MEMBERS PRESENT: Richard Kiewlen, Sandy Brunoli, Therese Bradley, Henry Chase, Susan Moore, Karen Roesler, and Cox representative Peter Talbot.

Excused: Michael Guarino, Kevin Paul, Mike Solomine.

Call to Order: President Richard Kiewlen called the meeting to order at 6:30 p.m.

Roll Call: Secretary Karen Roesler recorded the attendance and a quorum was determined.

Communication from the Public: 20 members of the public were in attendance with questions for Cox representative Peter Talbot so the public comment section of the agenda was moved up. Peter Talbot began by explaining the purpose of the Cable Advisory Council and then addressed questions concerning the pricing, programming, advertising and technical problems. A major complaint was the lack of a loyal customer discount and the inconvenience of special bundle pricing expiring at different times. Peter asked for everyone who wished follow up to questions to give him their name and contact information before leaving. After all members of the public had the opportunity to speak the regular agenda items were addressed.

Approval of the minutes: On a motion by Susan M. and a second by Henry C. the minutes from the October 16, 2019 meeting were approved unanimously.

Treasurer's Report: Treasurer Therese Bradley reported that the Council's balance remains at \$1602.49. Peter Talbot reported that Cox is processing the past two year stipends that had not been received by the CAC.

Communications By mail: One item was received which was a payment sent to the CAC P.O. Box instead of the payment center. Karen Roesler sent the payment to the correct address and wrote the customer a letter explaining the error and the correct address for bill payment. This customer has repeatedly made this error.

Meeting Dates for 2020: A list of meeting dates for 2020 was distributed. On a motion by Susan M. and a second by Sandy Brunoli the meeting dates were approved. They will be sent to the Town Clerk offices. Members of the public were informed that the next meeting of the CAC will be January 15 and held at Cox Communications on Route 10 in Cheshire. It was also noted that Peter Talbot only attends two meetings per year, with the next one likely being in March. The Council cannot answer most questions but is always available to relay issues that customers

cannot resolve to Peter who will follow up with both the customer and the Council. Those in attendance appreciated the meeting being held in Southington and the Council will consider other locations in the future.

Adjournment: The meeting was adjourned at 8:02 p.m. on a motion by Susan M. and a second by Henry C.

Respectfully submitted,
Karen Roesler
CAC Secretary